

HughesNet[®]

Norton[™] Security Online Installation

For Mac, PC, and Mobile Devices

User Guide

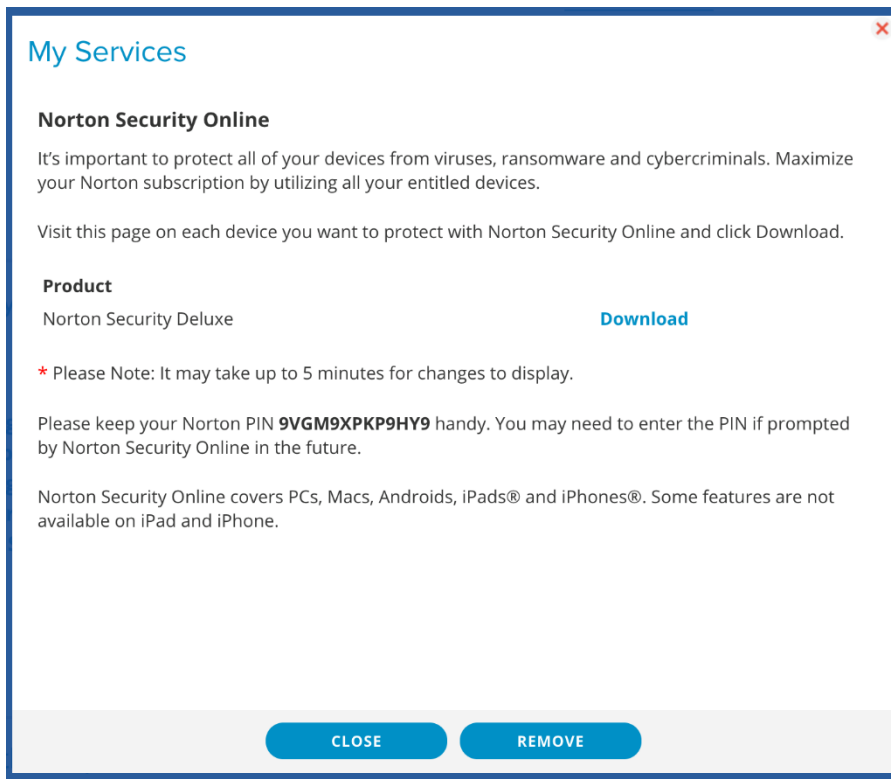
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Download Norton Security Online on a Mac or PC

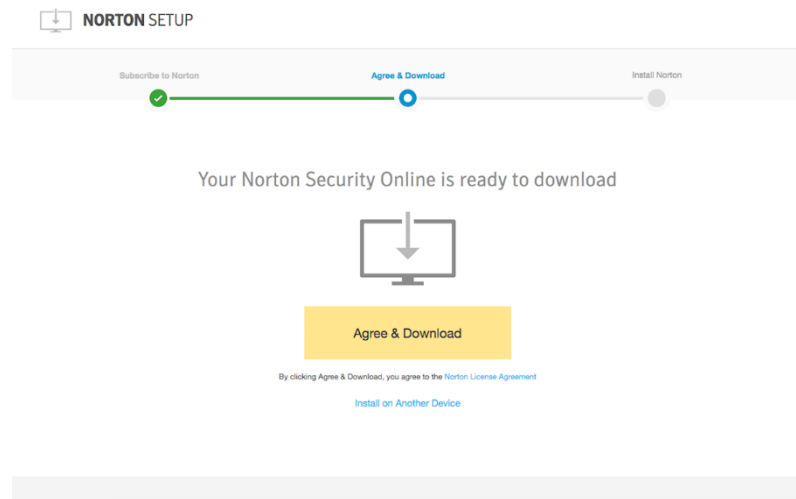
1. Sign In or Register on **myHughesNet.com**.
2. Click **My Services** at the top of the page.
3. Find your Norton Security plan and click **Manage**.
4. A pop up window will appear with information regarding your plan, this window will include a link to download Norton Security Online as well as your PIN. See Figure 1.
5. Click **Download**.

Figure 1



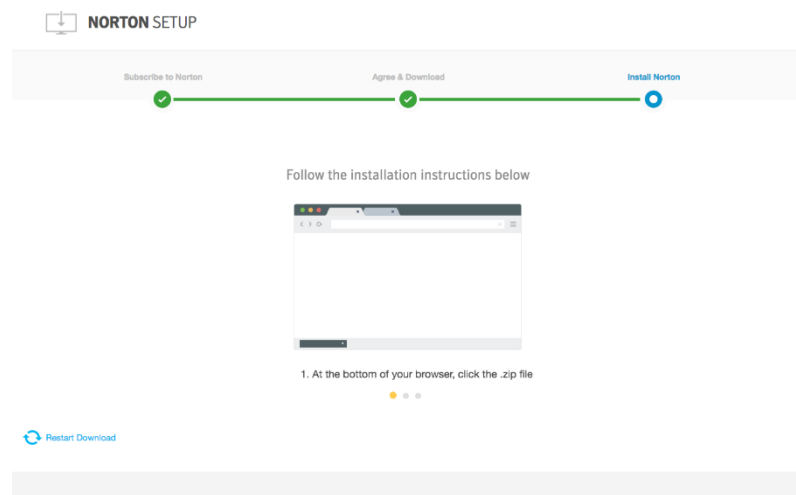
6. A new Norton Setup window will open. Click on the **Agree & Download** button. See Figure 2.

Figure 2



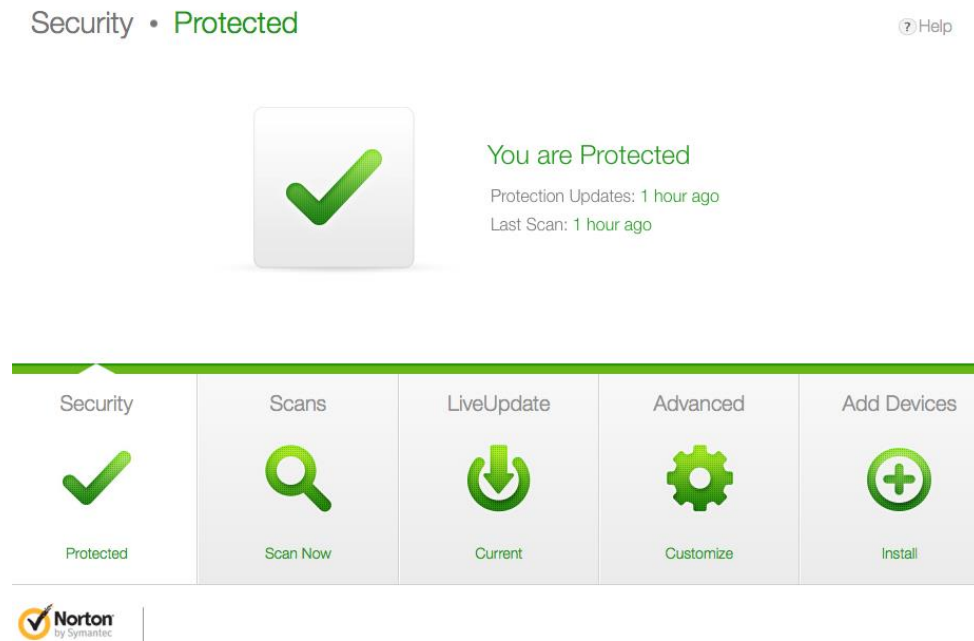
7. The file will begin to download to your computer. See Figure 3.

Figure 3



8. When the file completes downloading, open the location where the file is saved. Double-click on the **Install Norton Security** file.
9. A pop up window will ask if you would like to open the file. Click the **Open** button.
10. A new window will open and ask you to agree to the Norton License Agreement. Click on the orange **Agree & Install** button.
11. Norton Security Online will now begin installing on your Mac or PC. This may take several minutes to complete.
12. After installing you will be prompted to restart your machine. **Restart** at this time.
13. After restarting, the Norton Security application will open and you can perform a scan of your Mac or PC. See Figure 4.

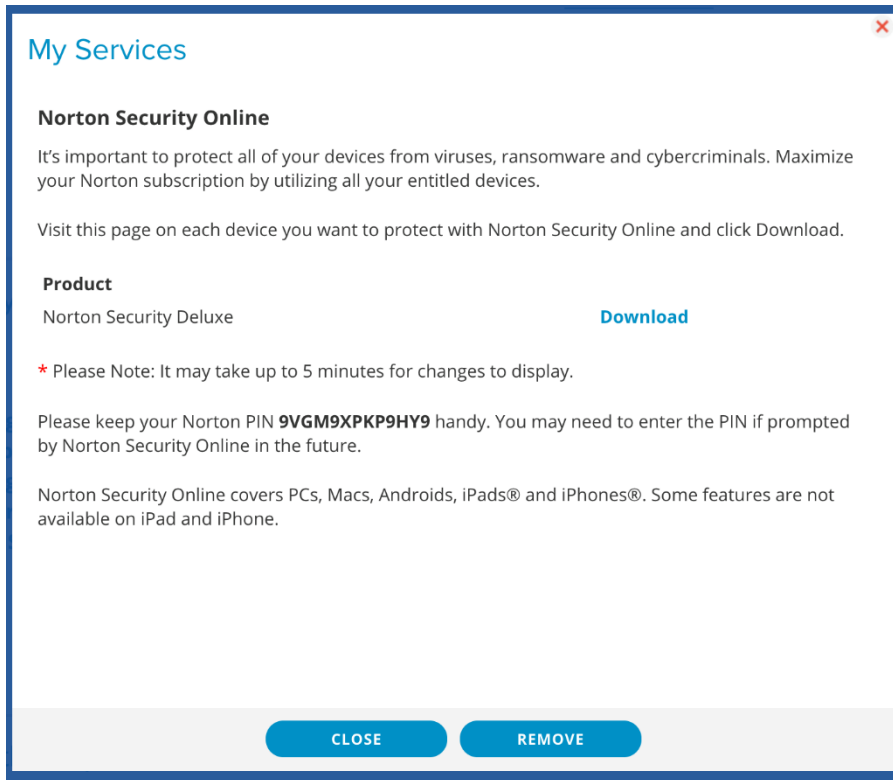
Figure 4



Download Norton Security Online on an iPhone

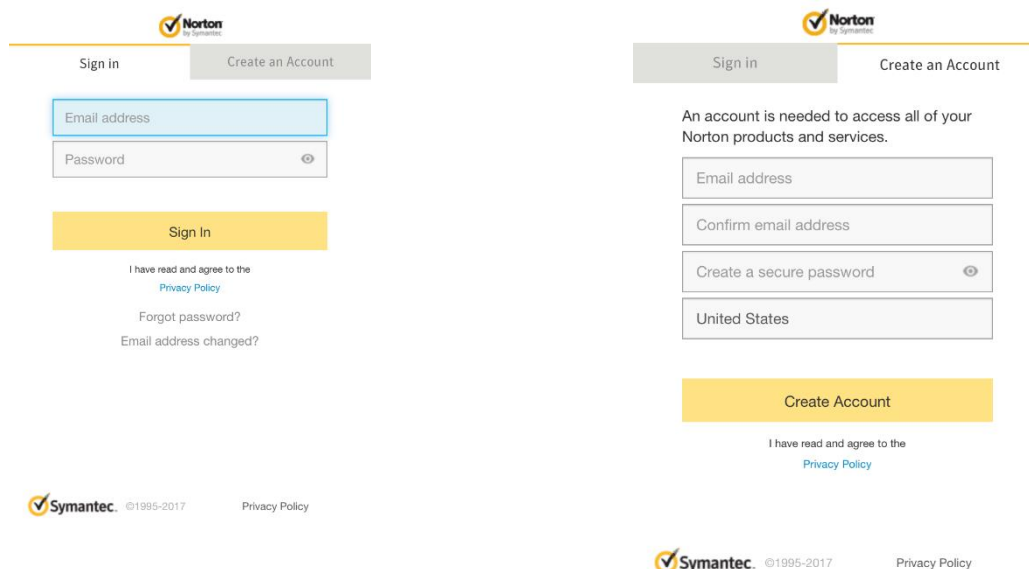
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Figure 1



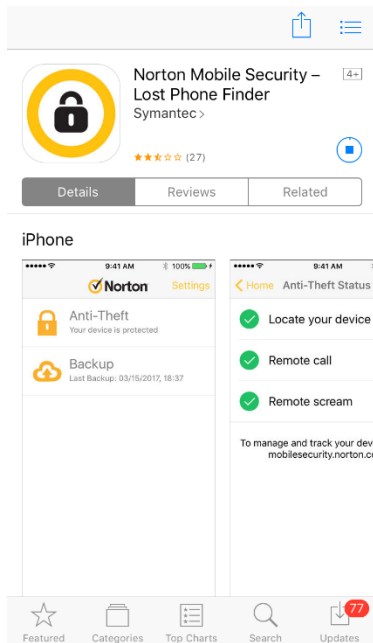
6. The Norton page will open in your phone's web browser. You will need to create a user log in on the Norton site. Click on the grey **Create an Account** tab and proceed through the prompt to create your account. See Figure 2.

Figure 2



7. After clicking the Create Account button, the Norton Setup window will open. Click on the **Install** button to install the Norton Security app on to your iPhone from the App Store. See Figure 3.

Figure 3



8. Once downloaded, the app can be opened. Upon opening, you will be prompted to accept Norton's license and Terms of Service. See Figure 4.

Figure 4

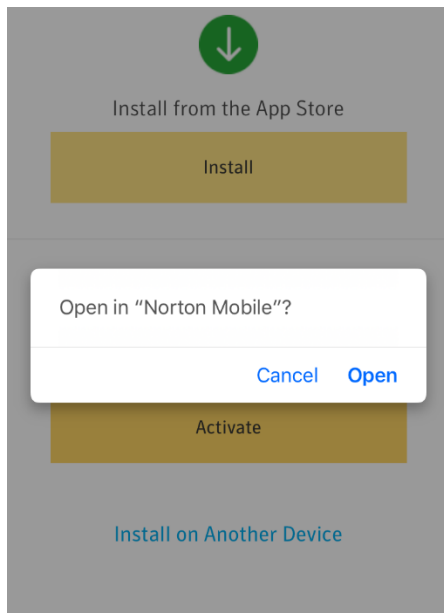


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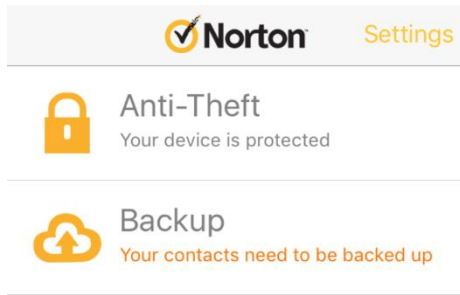
9. After accepting the terms, a pop up window will ask you to verify your account. Click the **Continue** button.
10. Your iPhone web browser will display the Norton page once again. Log in to the Norton Setup page using the login and password you created in step 6.
11. After logging in, click the **Activate** button. A pop up window will ask you to open in the Norton Mobile app. Click **Open**. See Figure 5.

Figure 5



12. Log in to the Norton Mobile App to complete registering your device.
13. Installation is complete and you can now use the Norton Security Online app on your iPhone.

Figure 6

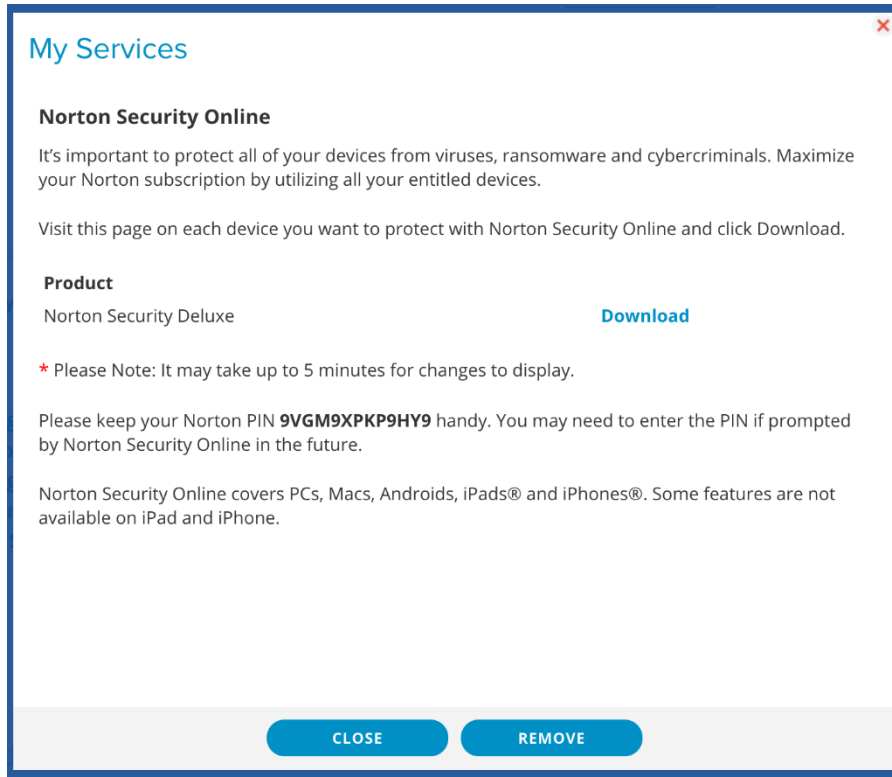


Upon completion of creating a Norton Account, you will receive an email to confirm their email address. Click on the Confirm Now button to confirm their email. This can be done after you install and register the Norton.

Download Norton Security Online on an Android Phone

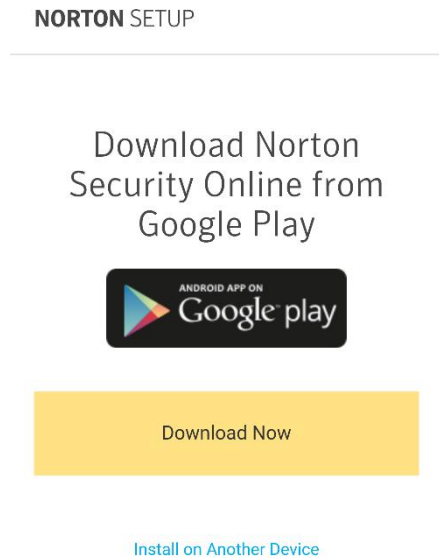
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3. Find your Norton Security plan and click **Manage**.
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5. Click **Download**.

Figure 1



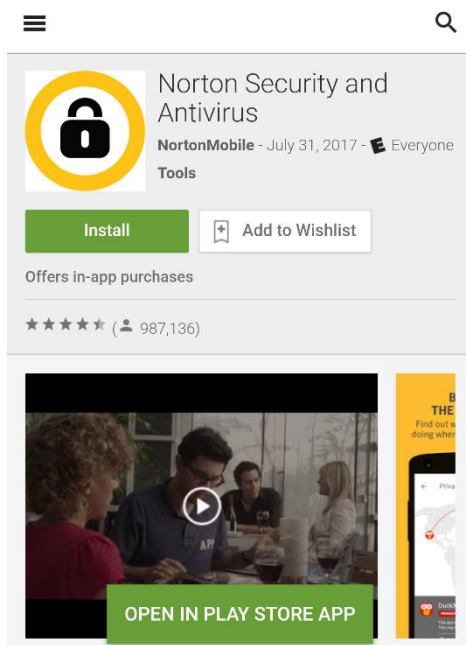
6. The Norton Setup page opens. Click the **Download Now** button. See Figure 2.

Figure 2



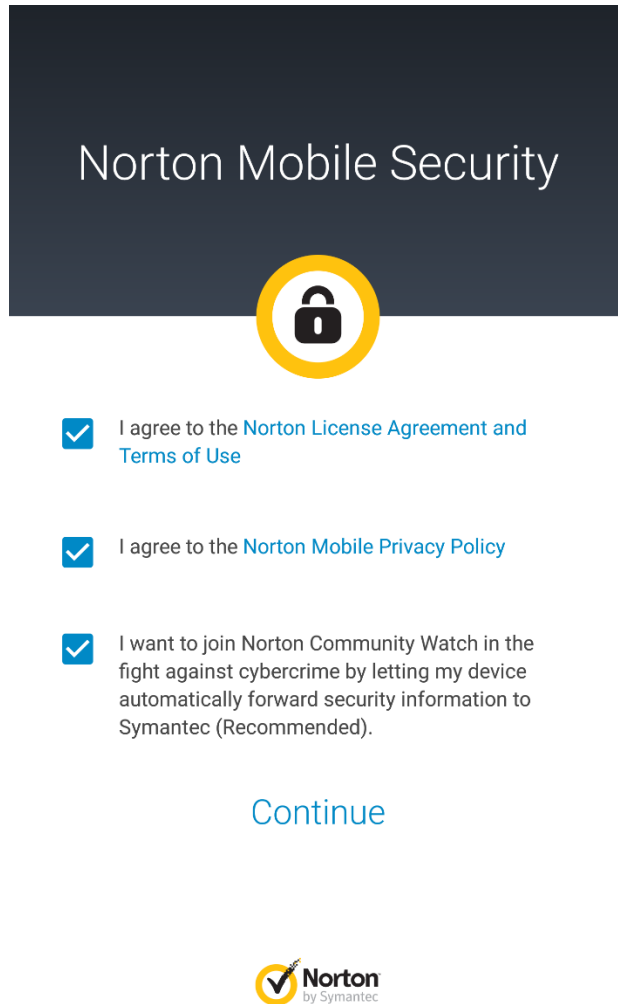
7. The Google Play Store will open. Click Install to **download** onto your device. See Figure 3.

Figure 3



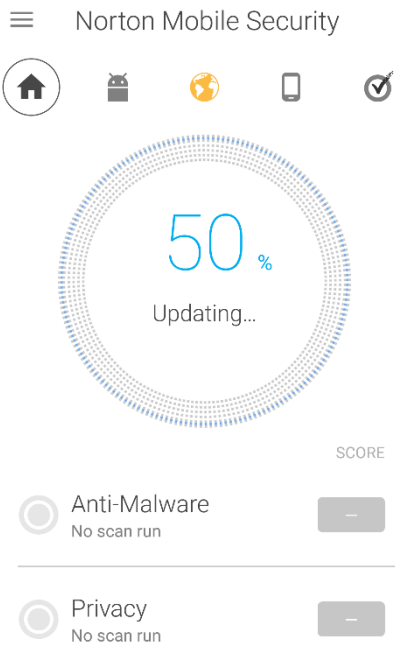
8. You will be prompted to sign in to Google Play Store with your Google account and choose the device you where you want Norton Security Online to download.
9. Open the Norton Security app on your device. You will need to accept Norton's License Agreement and Terms of Use. See Figure 4.

Figure 4



10. After accepting the terms, click the **Continue** button.
11. The app will update and is then ready to use. See Figure 5.

Figure 5



Optional. A third button, **Install on Another Device**, listed on the Norton Setup Page gives you the option of providing an email address to send the Norton download link to. Click the link inside the email and the prompt will walk you through the account setup and installation process.